



## LAST MESSAGE REPLAY

In every field of public safety, users need to verify and confirm what was said on a call. But it is not enough just to have a state-of-the-art voice and data recording platform and a generic replay facility. Dependable, rapid access to a specific message can be crucial.

NICE's Last Message Replay is a simple tool for instant replay of the last messages received by the center.



- Security is based on user account, minimizing the setup process.
- Guest login can be used by supervisors or other key personnel.
- Users can annotate text messages with a flag, text and speech to flag specific events for further review.
- Configurable Message List window includes all last viewable messages.
- Configurable Message Details window includes rich information such as Caller-ID.
- Save and send recorded audio.
- Replay using advanced replay features such as: AGC, Silence Skip, and Noise Reduction.
- Software-only based application – no hardware required.
- Suited for touch-screen systems.

## FAST AND SIMPLE

When handling an emergency call, saving time means saving lives. NICE's Last Message Replay (LMR) application allows users to replay messages instantly. Designed specifically for public safety users, LMR is extremely easy to use. With a single click, users can begin replay of the last call received and any call currently in progress. The intuitive panel view interface makes it simple to find and mark the last call or any previous calls, letting users confirm information before acting, creating a smoother workflow and more efficient operation.

## FEATURES

- Access last calls and transmissions with a click of a button – no alphanumeric user input required.
- Call and transmission list refreshes dynamically without any user action.
- Audio is replayed instantly through the user's desktop headphones or speakers.
- Elapsed part of a call currently in progress can be replayed.

## SPECIFICATIONS

- Operating system: Microsoft Windows 2000 Service Pack 3, or Windows XP Professional
- CPU: Pentium II 500 MHz or higher
- Internal memory: 96 MB RAM
- Required hard disk space: 20 MB (for NICE application)
- Display: 800 x 600 or 1024 x 768 (16 bit color)
- CD-ROM: for software installation
- Network Interface Card: 100Mb/s Ethernet network card
- Sound card: SoundBlaster or compatible sound card
- Other: Keyboard and mouse or other pointing device  
Loudspeaker or headphone output  
Microphone (for spoken annotations), compatible with the Soundcard option

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